

Owner's Manual

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Customer Service
800-468-0860

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1. Floor preparation

The pink backing requires a smooth, clean surface in order to grip properly.

- Finished floors (ceramic, terrazzo, marble, hardwood, etc.)
 - Sweep and mop to remove dust and debris.
- Concrete floors
 - Sealed concrete is best. If that's not possible, sweep and mop.

2. Unwrap the floor mat

- Slit the white outer wrapping, taking care not to cut the protective shipping padding.
- Remove the white plastic wrap and discard.
- Unroll mat slightly to remove the protective padding.
Note: Save cardboard tube for storing of matting.

3. Unroll

- Lay the roll in the area it will be positioned.
- Using as many people as necessary, unroll the mat yarn side up.
- Allow matting to lay out for several minutes so it can expand before moving into position.

4. Move mat into position

- Grasp mat corners and fluff air under it using a wave motion.
Note: Keep mat low to the ground when doing this and grab into the fibers, rather than using the edging as a handle.
- Once air floods the underside, the mat will seem to float, making it easy to pull and turn. Don't pull too hard, or it may run you over.
- Move mat into desired position, fluffing in more air if needed.
- Remove trapped air by standing in the center and shuffling your feet as you walk to the edge of the mat. Do this all the way around the mat. Removing the air allows the backing to grip the floor.



Repositioning

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1. Remove objects

- Remove all objects such as displays, plants, etc.
- Keep foot traffic away from the area while the repositioning is taking place to avoid injuries.



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2. Release mat's grip

- Lift all edges of the mat until you hear it break its grip on the floor. You will need to lift as high as possible to make sure the center area has also released its grip.
Note: When lifting edges, grab into the mat itself, instead of using the edging as a handle.

3. Fluff and move

- Using multiple people, grasp mat corners and fluff air under it using a wave motion.
Note: Keep mat low to the ground when doing this and grab into the fibers, rather than using the edging as a handle.
- Once air floods the underside, the mat will seem to float, making it easy to pull and turn. You can then move the mat back in place.



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4. Walk it out

- Once the mat is repositioned, there is the accumulation of air under the mat that must be removed.
- Starting in the center of the mat, walk toward the outer edges, shuffling your feet as you go. This forces the air out.
Note: If you do not remove the air from under the mat, it will not properly re-grip the floor and will have a tendency to slide out of position easily.



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Basic Cleaning

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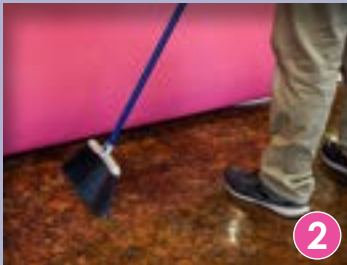


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1. Daily procedures

- Vacuum thoroughly with a commercial, two-motor upright vacuum.
Note: DO NOT ROTARY OR BONNET BUFF.
- Spot clean as needed with a Carpet and Rug Institute-approved spot remover.
Note: Your maintenance supplier will be able to help you determine the type of stain and find the correct cleaner.
- Include the floor matting in your inspection of the performance of your cleaning crew.



2. Weekly procedures

- Check to make sure the mat is properly positioned and is not buckling against immobile objects. See "Repositioning."
- Clean under all edges of the mat to a depth of approximately 3 feet. This removes debris that etches and destroys the backing.



3. As-needed procedures

- Hot water extract the matting **on-site** with a professional extraction unit. Your cleaning contractor should have access to one, or can refer you to someone who does.
Note: NEVER use a rotary or bonnet buffer on the matting, and do not use a Rug Doctor.
- Water temperature should be 200 degrees minimum.
- Do not use a sudsing agent on the matting. In most cases, hot water alone is sufficient.



Restorative Cleaning



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Professional extraction cleaning

When daily vacuuming and in-house extracting are not giving the desired results, more aggressive cleaning measures need to be taken, in the form of professional extraction cleaning, to remove deeply embedded dirt and debris. Matting can be professionally extraction cleaned right on site. Find a reputable cleaning company with a truck-mounted system. Temperature of the extraction water should be 200 degrees minimum. Multiple passes with a rotating or spinning brush assembly will be required to remove all embedded dirt. Additional cleaning passes will be required in the traffic areas. Once extraction water runs clear, matting is clean. Because air circulates throughout the matting, it will dry in place. Using a fan will speed drying.

Spot removal

Spots should be removed as they appear to avoid an accumulation of a variety of spot types. First, identify the type of spot (grease, blood, coffee, juice, soda, etc.). Locate the type of chemical designed to remove the spot. Most chemical companies have spot-specific chemicals. If spot remover is not pre-mixed, follow mixing instructions carefully. Treat ONLY the affected area. DO NOT TREAT THE ENTIRE MAT. Blot on chemical and rub the area until the spot is removed. DO NOT POUR ON CHEMICAL. Once spot is removed, extraction clean the area to remove chemical residue.

Gum removal

To remove gum and other sticky substances, use a quality citrus-based gum remover or Goo Gone. DO NOT USE A FREEZING GUM REMOVER as this will damage the matting. Apply gum remover as directed by the manufacturer. Remove gum residue. Clean area with an extraction cleaner to remove chemical residue.

Ice melt removal

Salt residue is very annoying and tricky to remove. Luckily it's only a seasonal issue! First, vacuum well with a commercial, two-motor upright vacuum. DO NOT ROTARY OR BONNET BUFF. Using an industrial extraction unit, fill extractor with minimum 200-degree water. Next, add a high quality neutralizing rinse for carpets into the extractor's clean water tank.

Note: Neutralizing rinse can be from any commercial line made for carpets with pH under 4. Extract the mat until dirty water tank is clear and no more residue is being removed.

Note: Depending on severity of ice melt residue, you may have to repeat the extraction process multiple times before all the residue is removed.

Flip the mat over and mop the surrounding floor and back of mat with the neutralizing cleaner to remove ice melt residue in these areas as well. To clean ice melt residue from the edging, wipe it down with the neutralizing rinse. Once mat, edging, and surrounding area have been cleaned, use a fan to speed drying.



Green Cleaning



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General

- A.** Use Leadership in Energy and Environmental Design (LEED) for Existing Buildings: Operations and Maintenance 2009 to refer to the credit categories listed below.
- B.** Instituting the following procedures will ensure that your matting program complies with:
 - 1. IEQ Prerequisite 3: Green Cleaning Policy
 - 2. IEQ 1.1: IAQ Management Program
 - 3. IEQ 3.1: Green Cleaning: High-Performance Cleaning Program
 - 4. IEQ 3.2: Green Cleaning: Custodial Effectiveness Assessment
 - 5. IEQ 3.3: Green Cleaning: Purchase of Sustainable Cleaning Products and Materials
 - 6. IEQ 3.4: Green Cleaning: Sustainable Cleaning Equipment
 - 7. IEQ 3.5: Indoor Chemical and Pollutant Source Control
- C.** The fact that you have installed matting at least 10 feet inside all entryways qualifies under IEQ 3.5.
- D.** Following the guidance provided here will help you develop a matting cleaning program that will aid in the capture of the relevant points. Your cleaning contractor should be able to provide the certified equipment and materials listed here.



Daily cleaning

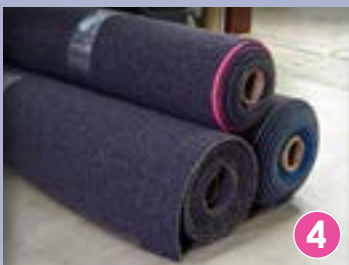
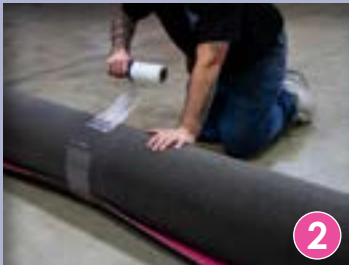
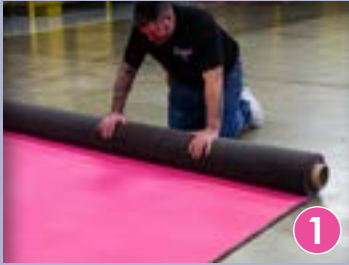
- A.** Vacuum thoroughly with a vacuum certified by Carpet and Rug Institute (CRI) Green Label Testing Program for vacuum cleaners, and operate with a sound level of less than 70dBA (IEQ 3.4).
- B.** If the mat is wet from rain or snow, use a wet/dry vacuum to remove the water.
- C.** Spot clean as needed with a cleaner that meets the Green Seal GS-37 or Environmental Choice CCD-148 specifications (IEQ 3.3).

Weekly cleaning

- A.** Revitalize edging by wiping with a wet rag. You may use a product like Armor All, being careful not to get any of the product on the matting fibers. Armor All on the fibers will attract dirt and cause the face material to “dirty out.”
- B.** Check to make sure the mat is properly positioned and is not buckling against immobile objects. See “Repositioning” on page 3.
- C.** Clean under all edges of the mat to a depth of approximately 3 feet. This removes debris that etches and can damage the backing.

Monthly cleaning

- A.** Twice a month, deep clean the matting on-site with a professional extraction unit used for restorative deep cleaning certified by CRI's Seal of Approval Testing Program for deep cleaning extractors (IEQ 3.4).
- B.** We recommend the use of hot water only (IEQ 3.1, 3.2, 3.3).
- C.** If chemicals are necessary, less is better. If chemical residue is not completely removed, it will dry with a sticky texture and attract dirt. Use only chemicals that meet the Green Seal GS-37 or Environmental Choice CCD-148 specifications (IEQ 3.3).



1. Vacuum & flip

- Matting should be stored clean and dry, so vacuum as needed and allow wet areas to dry **completely**.
- The matting must be rolled YARN SIDE OUT, so you will have to flip the mat so the backing side is up.
Note: Flipping the mat is easier with several people.

2. Roll & secure

- Use at least two people when rolling the mat to ensure it rolls straight and tight. Roll mat on the cardboard tube saved from shipping in the narrowest direction, and secure with straps or shrink wrap, not tape.
Note: Cores can be the original cardboard shipping core or PVC pipe of the correct length. In either case, make sure the core spans the narrowest dimension of the matting.

3. Move

- To move matting in and out of storage, use two four-wheel dolly carts. If the mat is extremely long, you may need additional carts to help support the center areas.

4. Store

- Matting must be stored lying flat, **NEVER** on end. Standing the mat on end will damage the edging and cause wrinkling that may never come out.
- Never stack odd items on top of the matting as that may cause denting that will never come out. You can however, stack the mats themselves if you have multiples. Put the heaviest on the bottom, then build up like a pyramid. **DO NOT STORE ON DOLLY CARTS.**

Recessed Mat Installation

BEFORE YOU BEGIN:

Unroll product so it can lay flat and relax for a minimum of 24 hours.

The product expands when it is unrolled. If you trim it into the well immediately after unrolling, it will ripple in the well as it expands.

CRITICAL! NEVER EVER roll the mat with the yarn side in and the backing side out! Even if you are just rolling it to transport. This incorrect rolling procedure, no matter how short of time, will cause the matting to SHRINK, cancelling out the expansion that was just achieved by laying it flat.

QUESTIONS REGARDING THIS?

Contact Matting By Design's Installation Advisor, at **515-295-3902 Ext. 53**, during normal business hours, 7 a.m - 3 p.m., Mon.-Fri.



IMPORTANT!

Before starting installation
RECESS MUST BE SWEEPED & SCRUBBED
in order for the back side of the
floor mat to properly grip the floor.

Tools required:

- Utility knife
- Tape measure

Procedures

- 1 Verify dimensions of the well versus dimensions of the floor mat to make sure the mat is large enough to cover the entire area. Also, make sure any logos or designs are positioned in the mat to your satisfaction before proceeding with the installation.
Note: IF ANYTHING ABOUT THE MAT IS INCORRECT OR UNSATISFACTORY, NOTIFY YOUR PRODUCT CONSULTANT IMMEDIATELY. Once cut, you have accepted the product and all its attributes.
- 2 With YARN SIDE UP, lay the mat over the recessed area. If you HAVE a design/logo in your mat, make sure it is centered in the well. If you do NOT have a design or logo in the mat, lay one corner into the well so two sides are flush.
- 3 Using a utility knife with a sharp blade, trim the mat into place, cutting on the yarn side, and utilizing the lip of the well as a straight edge to push your knife blade against. Trim all required sides into place.
- 4 Vacuum the mat and make sure it is lying flat in the well.



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Premier Image®

36 oz. Solution Dyed Nylon

Matting By Design warrants for a six year period from the date of purchase, that the Premier Image mat, when maintained as recommended by Matting By Design, will retain at least 90% of its pile fiber over 60% of the area. In order for this warranty to be valid, the product must be maintained according to the cleaning procedures described in this Owner's Manual.



Ultra Dry® PCR PET

53 oz. Ribbed Recycled Polyester

Matting By Design warrants for a six year period from the date of purchase, that the Ultra Dry mat, when maintained as recommended by Matting By Design, will retain at least 80% of its pile fiber over 60% of the area. In order for this warranty to be valid, the product must be maintained according to the cleaning procedures described in the this Owner's Manual.



Sahara Mat®

36 oz. Cross Ribbed Polypropylene

Matting By Design warrants for a three year period from the date of purchase, that the SaharaMat mat, when maintained as recommended by Matting By Design, will retain at least 80% of its pile fiber over 60% of the area. In order for this warranty to be valid, the product must be maintained according to the procedures described in this Owner's Manual.



Full Replacement Warranty

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Factory Warranty does not cover the following:

1. Tears, pulls, cuts, and damage due to material handling equipment or similar devices.
2. Burns, crushing, rips, or acts of God.
3. Damage to the edging from doors, stones, or mechanical devices such as flooring buffers.
4. Improper maintenance, cleaning methods, or cleaning chemicals.
5. Deterioration of appearance which is not related to loss of pile fiber.
6. Damage resulting from improper positioning.

If dissatisfied with the wear performance of any Matting By Design product, owner must notify Matting By Design and permit testing of the pile fiber. If after testing, the matting shows loss of more than 10% for Premier Image and 20% for Ultra Dry and SaharaMat, over a 60% area, the matting will be replaced by Matting By Design.

IN ORDER FOR WARRANTY TO BE VALID, PRODUCT MUST BE MAINTAINED ACCORDING TO THE PROCEDURES DESCRIBED IN THIS OWNER'S MANUAL.

Matting By Design will not be liable for claims resulting from accidents caused by product defects or incorrect product usage that are not within our control.

Manufacturing Defect Warranty:

Premier Image and Ultra Dry floor matting, manufactured by Matting By Design, are warranted to be free of defects in material and workmanship for a period of six years, and SaharaMat for three years, from the date of purchase. Any defective material or component, including edging, seams, and graphics, will be repaired or replaced free of charge if a claim is made in writing within six/three years after original date of purchase, and if our examination shows the product has failed under the terms of this Warranty, provided the recommended installation and maintenance instructions have been followed.

Note: Freight and handling charges are not covered under this Warranty.



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